



NATIONAL OPEN UNIVERSITY OF NIGERIA
University Village, Plot 91, Cadastral Zone, Nnamdi Azikiwe Expressway, Jabi Abuja
FACULTY OF SOCIAL SCIENCES
DEPARTMENT OF PEACE STUDIES AND CONFLICT RESOLUTION

2025_1 EXAMINATION

COURSE CODE: PCR811

COURSE TITLE: THEORIES IN CONFLICT MANAGEMENT

CREDIT UNIT: 3

INSTRUCTIONS: Attempt question number one (1) and any other three (3) questions.

Question number one carries 25 marks, while each of the other questions carries 15 marks.

Time Allowed: 3 HOURS

1. Identify and discuss the negotiation process and the barriers to successful negotiation.
2. Define arbitration and list and discuss the types of arbitration along with its limitations.
3. Describe conflict transformation and explain its forms.
4. Expatiate on the peace-building strategies.
5. Compare and contrast the terms peacemaking and peacekeeping, providing examples.
6. Explain the following terms with illustrations related to their use in Nigeria: disarmament, demobilisation, demilitarisation, and reintegration.