



**NATIONAL OPEN UNIVERSITY OF NIGERIA,
UNIVERSITY VILLAGE, PLOT 91 CADASTRAL ZONE NNAMDI AZIKIWE
EXPRESSWAY JABI, ABUJA NIGERIA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF PUBLIC ADMINISTRATION
2025_1 EXAMINATION...**

COURSE CODE: MPA 843

COURSE TITLE: E-Governance in the Public Sector

CREDIT UNITS: 2

TIME ALLOWED: 2 Hrs

INSTRUCTIONS:

- 1. Attempt three (3) questions in All, Question one (1) and any other two (2)**
- 2. Question number 1 is compulsory and carries 30marks, while the other questions carry 20 marks each**
- 3. Present all your points in coherent and orderly manner**

Q1a State the objectives of E-governance (10 Marks)

Q1b Differentiate between Government and Governance (10 Marks)

Q1c Enumerate the objective of E-democracy (10 marks)

Q2a Discuss the three main domains of e-governance. (10 marks)

Q2b Explain the relevance of E-participation (10 marks)

Q3a Trace the evolution of ICT (10 marks)

Q3b Discuss the application of ICT in Cyberspace (10 marks)

Q4a Explain the ANAO model of E-service development? (10 marks)

Q4b Highlight 10 benefits of E-service. (10 marks)