



**NATIONAL OPEN UNIVERSITY OF NIGERIA,  
UNIVERSITY VILLAGE, PLOT 91 CADASTRAL ZONE NNAMDI AZIKIWE  
EXPRESSWAY JABI, ABUJA NIGERIA  
FACULTY OF MANAGEMENT SCIENCES  
DEPARTMENT OF PUBLIC ADMINISTRATION  
2025\_1 EXAMINATION**

**COURSE CODE: MPA 843**

**COURSE TITLE: E-Governance in the Public Sector**

**CREDIT UNITS: 2**

**TIME ALLOWED: 2 Hrs**

**INSTRUCTIONS:** 1. Attempt three (3) questions in All, Question one (1) and any other two (2)  
2. Question number 1 is compulsory and carries 30marks,  
while the other questions carry 20 marks each  
3. Present all your points in coherent and orderly manner

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Q1a State the objectives of E-governance (10 Marks)

Q1b Differentiate between Government and Governance (10 Marks)

Q1c Enumerate the objective of E-democracy (10 marks)

Q2a Discuss the three main domains of e-governance. (10 marks)

Q2b Explain the relevance of E-participation (10 marks)

Q3a Trace the evolution of ICT (10 marks)

Q3b Discuss the application of ICT in Cyberspace (10 marks)

Q4a Explain the ANAO model of E-service development? (10 marks)

Q4b Highlight 10 benefits of E-service. (10 marks)