



**NATIONAL OPEN UNIVERSITY OF NIGERIA,
UNIVERSITY VILLAGE, PLOT 91 CADASTRAL ZONE NNAMDI AZIKIWE
EXPRESSWAY JABI, ABUJA NIGERIA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF PUBLIC ADMINISTRATION
2025_2 EXAMINATIONS.**

COURSE CODE: MPA 843

COURSE TITLE: E-Governance in the Public Sector

CREDIT UNITS: 2

TIME ALLOWED: 2 Hrs

**INSTRUCTIONS: 1. Attempt three (3) questions in All, Question one (1) and any other two (2)
2. Question number 1 is compulsory and carries 30 marks, while the other questions carry 20 marks each
3. Present all your points in coherent and orderly manner**

Q1a Define E-governance (5 Marks)

Q1b State the principles of e-governance (10 Marks)

Q1c Discuss the major administrative and democratic relevance of e-governance (15 marks)

Q2a Enumerate the types of e-governance service delivery (10 marks)

Q2b Explain the aim of e-government in government establishment (10 marks)

Q3a State five democratic actors (10 marks)

Q3b Explain three levels of participation that can be used to characterize e-democracy Initiatives (10 marks)

Q4a Outline the objectives of the ICT policy? (10 marks)

Q4b Discuss the Barriers to E-service development (10 marks)