



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja
FACULTY OF MANAGEMENT SCIENCES
2025_1 EXAMINATION...

COURSE CODE: MBA831

COURSE TITLE: Organization Behaviour and Theory

CREDIT UNIT: 3

INSTRUCTION: 1. Indicate your Matriculation Number clearly

2. Attempt question one (1) and any other three (3) questions; four questions in all

3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.

4. Present all your points in a coherent and orderly Manner

TIME ALLOWED: 2½ Hours

Question One

Different authorities have tried to give different but related definition. Give 5 different definition of organization and 5 key characteristics. **25 Marks**

Question Two

Clearly differentiate between the two fundamental concept of the nature of people from individual differences and the whole person. **15 Marks**

Question Three

Explain 5 principles of Taylor as summarized by Villers (1960)

State the 14 principles of management as stressed by Fayol. **15 Marks**

Question Four

Briefly explain the term job design. With precision and clarity, mention 5 perspectives that job design can be tackled. **15 Marks**

Question Five

Define Human resource management as given by Beer et al (1984). State 5 principles of human relation you know. **15 Marks**

Question Six

Douglas Mc Gregor identified two different viewpoints about people at work. The new points are referred to as theory X and Theory Y. Discuss **15 Marks**