



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi – Abuja
DEPARTMENT OF BUSINESS ADMINISTRATION
FACULTY OF MANAGEMENT SCIENCES
2025_2 EXAMINATIONS

COURSE CODE: MBA814

COURSE TITLE: Introduction to General Management

CREDIT UNIT: 3

INSTRUCTION:

- 1. Indicate your Matriculation Number clearly**
- 2. Attempt question one (1) and any other three (3) questions; four questions in all**
- 3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.**
- 4. Present all your points in a coherent and orderly Manner**

TIME ALLOWED: 2½ Hours

1. (a) What is scientific management? (5 marks)
(b) How can scientific management be use in modern organisation? (10 marks)
(c) Explain the quantitative analysis of management decision and problems. (10marks)
2. (a) Give a detail description of management. (10marks)
(b) Explain the characteristics of science. (5marks)
3. (a) Outline the major relationship between management and administration. (5 marks)
(b) List and explain the organizational external environment and why manager should pay attention to each. (10 marks)
4. (a) Describe product departmentalization. (5 marks)
(b) Highlight the advantages and disadvantages associated with product departmentalization. (10marks)
5. (a) Describe line relationship in personal department. (7marks)
(b) Explain the justification for line relationship. (8 marks)
6. (a) Why is delegation of authority necessary in a business organization. (5 marks)
(b) List and explain the function of board of directors. (10 marks)