



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91 Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi, Abuja
Department of Library and Information Science
2025_1 EXAMINATION...

COURSE CODE: LIS 406
COURSE TITLE: KNOWLEDGE MANAGEMENT
CREDIT UNIT: 2
TIME ALLOWED: **2 HOURS 15 MINUTES**
INSTRUCTION: ANSWER QUESTION **ONE** AND ANY OTHER **TWO**

QUESTION 1

- a. Give a brief discuss of the concept of knowledge management (10 marks)
- b. The scope of knowledge management is diverse, mention five (5) of them. (5 marks)
- c. As a library and information student, explain what you understand by models of knowledge management (10 marks). List five (5) models of knowledge management. (5 marks)

Total = 30 marks

QUESTION 2

- a. Explain the term” knowledge management technique” with appropriate examples (10 marks)
- b. In your own words describe “tools in knowledge management” with appropriate examples (10 marks)

Total = 20 marks

QUESTION 3

- a. Knowledge management components are of great importance in the present information and knowledge economy. Discuss the four (4) key components required in the sustainability of the organizational growth.

Total = (20 marks).

QUESTION 4

- a. Discuss the three approaches that are most suitable in implementing knowledge management projects. **(15 marks)**
- b. List out five (5) methods through which knowledge sharing can be carried out in library and information centers. **(5 marks)**

Total = 20 marks

QUESTION 5

- a. Explain the following types of knowledge management systems in libraries:
 - i. Enterprise – wide knowledge management systems (5 marks)
 - ii. Knowledge work systems (5 marks)
 - iii. Intelligent techniques (5 marks)
- b. List out the best practices that library and information centers or organizations can follow in knowledge management that would enhance productivity (5 marks).

Total = 20 marks