



NATIONAL OPEN UNIVERSITY OF NIGERIA
University Village, Nnamdi Azikiwe Expressway, Plot 91, Cadastral Zone, Jabi, Abuja
Dept. of Agricultural Economics and Extension, Faculty of Agricultural Sciences,
2025_2 EXAMINATIONS.

Course Code: **HCM 340**

Course Title: **Hospitality Laws & Travels**

Credit Unit: **2 Units**

Total Score: **70 Marks**

Time Allowed: **2hours**

INSTRUCTIONS:

i). Answer three (3) questions

ii). Question one (1) is compulsory (30marks)

iii). Answer any other two (2) questions (20 marks each)

1a). Identify any three (3) conditions in which hotels can refuse room rental to a potential guest ... (6marks)

1b). Highlight three (3) methods of identifying hazard ... (9marks)

1c). State any three (3) duties of tourism workers ... (6marks)

1d). Differentiate between sprain, strain and inflammation ... (9marks)

2a). Highlight any three (3) procedures for fact-checking the well-being of workers ... (9marks)

2b). Mention (3) organizations related to hospitality law ... (6marks)

2c). List any five (5) types of accommodation ... (5marks)

3a). Enumerate any three (3) roles of International Air Transport Association (IATA) ... (6marks)

3b). List how risk factors are identified ... (6marks)

3c). Highlight any five (5) roles of Human Resources Representative (HSR) ... (8marks)

4a). Identify any five (5) business tourism strategies needed to expand the tourism industry ... (8marks)

4b). Enumerate any three (3) actions considered discriminatory in hospitality industry ... (6marks)

4c). Highlight any three (3) duties of an employer ... (6marks)