



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja
FACULTY OF MANAGEMENT SCIENCES
2025_1 EXAMINATION...

COURSE CODE: BUS811

COURSE TITLE: DIVERSITY AND CONFLICT MANAGEMENT

CREDIT UNIT: 2

INSTRUCTION: 1. Indicate your Matriculation Number clearly

2. Attempt question one (1) and any other three (2) questions; THREE questions in all

3. Question one (1) is compulsory and carries 30 marks, while the other questions carry 20 marks each.

4. Present all your points in a coherent and orderly Manner

TIME ALLOWED: 2 Hours

1. (a) Elaborate on the Challenges of Diversity Management in the Organization. **10 Marks**

1. (b) Elaborate on any Five (5) various forms of Gender Diversity. **10 Marks**

1. (c) According to Robbins (1974), elaborate on any Two (2) Categories of potential Sources of Conflict. **10 Marks**

2. (a) Write short note on Diversity. **5 Marks**

2. (b) According to Tatlic and Ozibilgion (2002), discuss Three (3) approaches towards corporate diversity management, which transformational changes. **15 Marks**

3. (a) What are the difference between Non-Material and Material Culture. **5 Marks**

3. (b) With aid of diagram discuss Conflict. **15 Marks**

4. (a) Write Short notes on Culture of the Guinea Savanna Region and Cultures of Sudan Savanna. **10 Marks**

4. (b) Explain the Relationship between Conflict Management and Conflict Resolution. **10 Marks**