



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja  
**FACULTY OF MANAGEMENT SCIENCES**  
**2025\_1 EXAMINATION**

**COURSE CODE: BUS811**

**COURSE TITLE: DIVERSITY AND CONFLICT MANAGEMENT**

**CREDIT UNIT: 2**

**INSTRUCTION: 1. Indicate your Matriculation Number clearly**

- 2. Attempt question one (1) and any other three (2) questions; THREE questions in all**
- 3. Question one (1) is compulsory and carries 30 marks, while the other questions carry 20 marks each.**
- 4. Present all your points in a coherent and orderly Manner**

**TIME ALLOWED: 2 Hours**

1. (a) Elaborate on the Challenges of Diversity Management in the Organization. **10 Marks**
1. (b) Elaborate on any Five (5) various forms of Gender Diversity. **10 Marks**
1. (c) According to Robbins (1974), elaborate on any Two (2) Categories of potential Sources of Conflict. **10 Marks**
  
2. (a) Write short note on Diversity. **5 Marks**
2. (b) According to Tatlic and Ozibilgion (2002), discuss Three (3) approaches towards corporate diversity management, which transformational changes. **15 Marks**
  
3. (a) What are the difference between Non-Material and Material Culture. **5 Marks**
3. (b) With aid of diagram discuss Conflict. **15 Marks**
  
4. (a) Write Short notes on Culture of the Guinea Savanna Region and Cultures of Sudan Savanna. **10 Marks**
4. (b) Explain the Relationship between Conflict Management and Conflict Resolution. **10 Marks**