



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**University Village, Nnamdi Azikiwe Express Way,**  
**Plot 91, Cadastral Zone, Jabi-Abuja**  
**FACULTY OF MANAGEMENT SCIENCES**  
**DEPARTMENT OF BUSINESS ADMINISTRATION**  
**2025\_2 EXAMINATIONS**

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**COURSE CODE:** BUS 727

**COURSE TITLE:** ORGANISATIONAL BEHAVIOUR

**CREDIT UNITS:** 2

**Instructions:**

- 1. Indicate your Matriculation Number clearly**
- 2. Attempt Question 1 and any other 3 Questions;(four [4] Questions in all)**
- 3. Question 1 is compulsory and carries 25 marks, while the other Questions carry 15 marks each**
- 4. Present all your points in coherent and orderly manner.**

**TIME ALLOWED:** 2 Hours

Q1a. In your own perspective, discuss the term organisational behaviour? and explain the scope of organisational behaviour. (10 marks)

Q1b. How do you view relate with managing human factor change along with changes in concepts of management? (10 marks)

Q1c. List and discuss the various theories and styles of leadership that exists. (5 marks)

Q2a. Mention and explain different forms of relationship in organization. (7.5 marks)

Q2b Explain five (5) ways through which operations of an organization can be organized. (7.5marks)

Q3a. Explain unconnected stakeholders and well-connected stakeholders. ((5 marks)

Q3b. Define Personality and explain how to develop cross- cultural sensitivity. (10 marks)

Q4a. Explain what you understand by informal and formal organization? Mention Five disadvantages of informal groups. (10 marks)

Q4b. What is Recruitment? List the uses of the term social group? (5 marks)

Q 5a. How is study of organisational behaviour beneficial for making an organisation effective? And how has approach of organisational behaviour matured over time? (10 marks)

Q5b. List and described the forces favouring to change. (5 marks)