

DEPARTMENT OF PUBLIC HEALTH, FACULTY OF BASIC HEALTH SCIENCES, NATIONAL OPEN UNIVERSITY OF NIGERIA, ABUJA 2024_2 EXAMINATION_

PROGRAMME: BSc. PUBLIC HEALTH

COURSE CODE: PHS308

COURSE TITLE: HEALTH MANAGEMENT

CREDIT UNITS: 3 CREDITS TIME ALLOWED: 2 HOURS ATTEMPT ALL QUESTIONS

SCORE = 70 MARKS

QUESTION 1 (20 marks)

Discuss the following:

- a. Focused Health Planning
- b. Central Health Planning

QUESTION 2 (15 marks)

Enumerate the various steps in health planning and discuss any five steps

QUESTION 3 (15 marks)

What are the various forms and channels of communication in an Organisation? Discuss the two major forms.

QUESTION 4 (20 marks)

The importance of effective communication in any organization is evident but various barriers act as limitations. Discuss. How can such barriers be mitigated?