



# **NATIONAL OPEN UNIVERSITY OF NIGERIA**

Plot 91, Cadastral Zone, Nnamdi Azikwe Express Way, Jabi Abuja

**FACULTY OF SOCIAL SCIENCES**

**DEPARTMENT OF PEACE AND CONFLICT RESOLUTION**

**2024\_2 EXAMINATION**

**Course Code:** PCR 811

**Course Title:** Theories in Conflict Management

**Credit Unit:** 3

**Duration:** 3 Hours

**Instruction:** Students are required to answer any four question out of four questions.

**Marks Allocation:** All questions carry equal marks

1. Communication is key to problem solving, and this cannot be effective without five techniques for creating integrative options, what are these integrative options?
2. Discuss 3 kinds of arbitration you have studied.
3. Trace the history of Arms control.
4. Goor gives a typology of ethnic conflict, list and discuss five of such.
5. What is cooperative communication?
6. Discuss the limits of Arbitration.