



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikwe Express Way, Jabi Abuja
FACULTY OF SOCIAL SCIENCES
DEPARTMENT OF PEACE AND CONFLICT RESOLUTION
2024_2 EXAMINATION

COURSE CODE: PCR 715

COURSE TITLE: INTRODUCTION TO CONFLICT RESOLUTION

PROCESSES 1

CREDIT UNIT: 3

TIME ALLOWED: 3 HOURS

INSTRUCTIONS: ANSWER ANY FOUR QUESTIONS

1. How difficult is it to resolve underlying causes of conflict? (17.5 marks)
2. (a) Mention the strategies of conflict resolution (4 marks)
(b) Explain two of the strategies in detail (13.5 marks)
3. Compare the role of the states and institutions/organizations in the mediation of conflict (17.5 marks)
4. (a) What are the sources of mediator trust? (4 marks)
(b) How can mediators build trust with parties ^[17]_[SEP] (13.5 marks)
5. (a) Outline the three main strategies of mediation (3 marks)
(b) Explain these three main strategies (14.5 marks)
6. Define negotiation and explain why parties prefer to engage in negotiations (17.5 marks)