



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikwe Express Way, Jabi, Abuja, FCT
Faculty of Health Sciences
Department of Nursing Sciences
2024_2 EXAMINATION

Programme: Bachelor of Nursing Science

Course Code: NSC403

Course Title: Leadership and Management in Nursing

Course Credit Units: 2 Units

Time Allowed: 2 Hours

Total Score: 70 Marks

Instruction: Answer All the Questions

- 1a) Enumerate the three hierarchical levels in the organization of health services in Nigeria (6 marks)
- b) State five (5) functions each of Federal and state Ministries of Health **10 marks**
- c) Enumerate 10 essential components of PHC **10 Marks**
- d) List four areas of coverage for Community service 4 marks
- 2 a) Describe six (6) of the steps of quality assessment review 6 marks
- b) The nurse has a significant role to play in rendering quality nursing care in health care delivery system. Describe four (4) roles performed by the nurse 4marks
- c) List ten (10) theories of motivation (5 marks)
- d) Describe in detail Abraham Maslow's theory of human needs (5 marks)
- 3a) What is Interview? (1 mark)
- b) Describe two (2) types of interview skills used in an organization. (2 marks)
- c) Enumerate five (5) interviewing techniques. (5 marks)
- d) List four (4) Problems associated with interview 4 marks
- c) You have been posted as Head to work at a Health Centre. Explain how you will utilize effective delegation in ensuring the attainment of your organizational goals. (8 marks)