NATIONAL OPEN UNIVERSITY OF NIGERIA,
UNIVERSITY VILLAGE, PLOT 91 CADASTRAL ZONE NNAMDI AZIKIWE
EXPRESSWAY JABI, ABUJA NIGERIA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF PUBLIC ADMINISTRATION
2024_2 EXAMINATION

COURSE CODE: MPA843
COURSE TITLE:E-Governance in the Public Sector
CREDIT UNITS: 3
TIME ALLOWED: 3Hrs
INSTRUCTIONS: 1. Attempt four (4) questions in All, Question one (1) and any other
three (3)
2. Question number 1 is compulsory and carries 25 marks,
while the other questions carry 15 marks each
3. Present all your points in coherent and orderly manner

Q1a Clarify the term government and governance (10 marks)

Q1b The role of information in all areas of the private sector and in government is now paramount for continued growth and stability in our societies. Discuss. (10 Marks)

Q1c Define e-governance (5 Marks)

Q2a   Differentiate between e-governance and e-government (5 marks)
Q2b Discuss the principles of e-governance and highlight any 5 (five) of its objectives (10 Marks)

Q3a List and explain six (6) major administrative and democratic improvement offered by e-governance (5 Marks)
Q3b List and explain the types of e-governance Service delivery (10 marks)

Q4 Discuss e-service as a dimension of e-governance (15 Marks)

Q5 Discuss e-management and e-democracy (15 Marks)