



**NATIONAL OPEN UNIVERSITY OF NIGERIA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF BUSINESS ADMINISTRATION
2024_2 EXAMINATION**

COURSE CODE: MBA831

COURSE TITLE: ORGANISATIONAL BEHAVIOUR

CREDIT UNIT: 3

INSTRUCTIONS:

- 1. Indicate your Matriculation Number Clearly**
- 2. Attempt question one (1) and any other three (3) questions**
- 3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15marks each.**
- 4. Present all your points in a coherent and orderly manner.**

TIME: 2hrs 30mins

- 1a. Mention and explain the various types of work group?
- 1b. Identify the barrier to motivation and state their remedies? 25 marks
- 2a. Identify four key cultural variables that tend to show the extent to which business activities are culturally defined
- 2b. Identify and explain the main elements in organization behavior 15 marks
- 3a. Define the term Job design?
- 3b. What perspectives' can the issue of job design be tackled from? 15 marks
- 4a. Identify the factors that motivate a worker or de-motivate a worker.
- 4b. What do you understand by the term Human Resources Management 15 marks
- 5a. What is Morale?
- 5b. List and explain other factors that correlate between morale . 15 marks