



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF BUSINESS ADMINISTRATION
2024_2 EXAMINATION

COURSE TITLE: ORGANISATIONAL CHANGE AND DEVELOPMENT

COURSE CODE: MBA829

CREDIT UNIT (3): 3 Credit Units

INSTRUCTIONS: 1. Indicate your Matriculation Number clearly

2. Answer question one (1) 25marks and any other three questions 15marks each

TIME ALLOWED: 2^{1/2} Hours

1. Enumerate six (6) principles a transformational leader must cultivate and exhibit to accomplish positive results in his roles. **25mks**

2. Good leaders have been identified with five characters which have distinguished them from bad leaders: Discuss vision, differentiation, values, transmission, and flaws in relation to this submission. **15mks**

- 3a. Discuss theory X and Y and its assumption.

b. Which of the theories should be encouraged over the other? **15mks**

- 4a. What is organizational culture.

b. What are the steps involved in assessing new culture in organizations? **15mks**

5. Differentiate (using four (4) different criteria) between autocratic, custodial and supportive models regarding human Factor in enterprises. **15MKS**