



**NATIONAL OPEN UNIVERSITY OF NIGERIA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF BUSINESS ADMINISTRATION
2024_2 EXAMINATION**

COURSE CODE: MBA815

COURSE TITLE: MANAGEMENT INFORMATION SYSTEM

CREDIT UNIT: 3

INSTRUCTIONS: 1. Indicate your Matriculation Number Clearly

2. Attempt question one (1) and any other three (3) questions

3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15marks each.

4. Present all your points in a coherent and orderly manner.

TIME: 2hrs 30mins

QUESTION ONE

a. Provide a historical perspective of Information System Development and explain how it has changed over time? **(10MARKS)**

b. Explain Why is there a low acceptance and use of methods in Information System Development? **(15MARKS)**

QUESTION TWO

a. Discuss why are locally developed methods more popular in Information System Development? **(10MARKS)**

b. What is the major objective of the system Design Phase? **(5MARKS)**

QUESTION THREE

a. State 5 benefits of Strategic Information Systems Planning? **(10MARKS)**

b. Differentiate between In-process Review Report and User satisfaction Review Report **(5MARKS)**

QUESTION FOUR

a. Discuss the task and activities performed during system design phase. **(9MARKS)**

b. Describe the major role of a project manager, project team and contracting officer during the design phase **(6MARKS)**

QUESTION FIVE

a. State 5 key maintenance personnel and identify the major role performed by each **(10MARKS)**

b. Discuss the 3 core elements of an Information System Strategic Plan? **(5MARKS)**