



**NATIONAL OPEN UNIVERSITY OF NIGERIA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF BUSINESS ADMINISTRATION
2024_2 EXAMINATION**

Course Code: MBA814

Course Title: Introduction to Management

Credit Unit 3 Credits

Instruction: 1. Indicate your Matriculation Number Clearly

2. Attempt Question 1 and any other three (3) questions

3. Question 1 is compulsory and carries 25 marks while the other 3 questions carry 15 marks each.

4. Present your points in coherent and orderly manner.

Time Allowed: 2 Hours 30Mins

Question One

- a. In human resource management, recruitment is the process of finding and **hiring** the best and most qualified candidate for a job opening. List and discuss the five bases for staff recruitment in an organization. 15 Marks
- b. Authority and responsibility always go together Discuss 10 Marks

Question Two

- a. Highlight four disadvantages associated with Territorial form of departmentation. 10 Marks
- b. State five Limitations of staff Relationships in an organization. 5 Marks

Question Three

- a. Differentiate between Multiplicity and Hierarchy of Objectives. 10 Marks
- b. List five examples of business objectives. 5 Marks

Question Four

- a. Define span of Control and outline four advantages of Tall-shaped Structure Span of Control 10 Marks
- b. Identify five functions of the Board of Directors 5 Marks

Question Five

- a. Conflict is said to be an incompatibility as of two persons that cannot be simultaneously fulfilled. Discuss on the causes of conflicts between the line managers and staff managers in an organisation. 10 Marks
- b. To what extent, is it safe to say that management belongs to both the realm of science and art. 5 Marks