



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi – Abuja
DEPARTMENT OF BUSINESS ADMINISTRATION
FACULTY OF MANAGEMENT SCIENCES
2024_2 EXAMINATION

Course Code: BUS839

Course Title: Management Theory

Time Allowed: 2 hours

Credit Unit: 2

Instruction: Attempt question ONE (30 marks) and any two (2) questions 20 marks of your choice

Question One

- a) Identify five office automation systems/applications [10 Marks]
- b) Discuss five problems of management in Nigeria [10 Marks]
- c) Discuss Fiedler's contingency theory [10 Marks]

Question Two

- a) Explain the three main skills managers are required to have [12 Marks]
- b) Differentiate between operational and tactical plans [8Marks]

Question Three

- a) Discuss five operations research models [12 Marks]
- b) State five advantages of operations research [8 Marks]

Question Four

- a) Identify five organisational risks associated with information technology [8 Marks]
- b) Differentiate between the classical and neo-classical theories of management [12 Marks]