



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi – Abuja
DEPARTMENT OF BUSINESS ADMINISTRATION
FACULTY OF MANAGEMENT SCIENCES
2024_2 EXAMINATION

Course Code: BUS815

Course Title: Management Information System

Semester: First Semester

Time Allowed: 2 hours Credit Unit: 2

Instruction: Attempt question ONE (30 marks) and any two (2) questions **20 marks** of your choice

QUESTION ONE

- a) Define a database administrator's (DBA) role and explain their primary responsibilities within an organization. 10marks
- b) Businesses frequently use Intranet portals to make data warehouse information readily accessible across the organization. With a diagram, explain the components of the data warehouse. 10marks
- c) Highlight the main lesson from Management Information System 10marks

QUESTION TWO

- a) According to the 5 stages in the development of computer technology, Kenneth C. Laudon and Jane Laudon identified 5 periods in the growth of MIS. Discuss 10marks
- b) Identify some of the typical causes of MIS failures in enterprises. 10marks

QUESTION THREE

- a) Critically examine the difference between online and offline data communication. 10marks
- b) Compliment the data communication with the 3 transmission modes discussed in the module. 10marks

QUESTION FOUR

- a) What do you understand by the Internet service provider? 10marks
- b) The most common domain extensions currently available and officially approved are shown in the table below. Fill in the gaps. 10marks

Domain	types of organizations and industries
.com	Commercial organizations/businesses
.edu	
.gov	
.info	
.org	
.biz	
.net	