



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja  
**FACULTY OF MANAGEMENT SCIENCES**  
**DEPARTMENT OF BUSINESS ADMINISTRATION**  
**2024\_2 EXAMINATION**

**COURSE CODE: BUS424**

**COURSE TITLE: ORGANISATIONAL THEORY**

**INSTRUCTIONS: 1. Indicate your Matriculation Number clearly**

**2. Answer questions one (1) 25marks and any other three (3) questions 15marks each.**

**TIME ALLOWED: 2<sup>1/2</sup> Hours**

**1a.** Organisations can be understood to be organisation as a group of people working together to achieve a special purpose which cannot be achieved by an individual working alone. There are however some characteristics that are common among all types of organisations. List and explain five of them, within the context of a healthcare organisation. (15 marks)

**1b.** J.D. Thompson adopted technological use as the framework for classifying organisations. List and explain the types of organisation from this framework. (10 marks)

**2.** List and explain the three functions of Management and Organisational theory. (15 marks)

**3.** List and explain with examples, five reasons why personnel of an organisation may resist change. (15 marks)

**4.** For French and Raven (1959), there are five different types or sources of power can be found in an organisation. List and explain them. (15 marks)

**5.** Discuss the nature of an Organization's environment and identify the components of the general task, and internal environment. (15 Marks)