



**DEPARTMENT OF PUBLIC HEALTH,  
FACULTY OF BASIC HEALTH SCIENCES,  
NATIONAL OPEN UNIVERSITY OF NIGERIA, ABUJA  
2024 / 1 EXAMINATION.**

**PROGRAMME: BSc. PUBLIC HEALTH  
COURSE CODE: PHS308  
COURSE TITLE: HEALTHCARE FINANCING  
CREDIT UNITS: 3 CREDITS  
TIME ALLOWED: 2 HOURS  
ATTEMPT ALL QUESTIONS  
SCORE = 70 MARKS**

**Question 1**

**Human Resource Planning is key in organizational Management. Discuss (15 marks).**

**QUESTION 2**

- a. Discuss the forms of recruitment of staff in an organization. What are the differences between selection and recruitment?**
- b. Enumerate the various employee selection process. (20 marks)**

**QUESTION 3**

- a. What is Functional Organization? Enumerate the characteristics of a Functional Organization.**
- b. State the merits and demerits of a functional organization in health programming. (15 marks)**

**QUESTION 4**

**Healthcare Management requires competent executives who not only drive the system to achieve expected outcomes but also assess their own expertise in critical areas of the management. Discuss the competencies assessment tools that can be employed for such assessment and why this is necessary (20 marks).**

- c) Explain the importance of Management Information System (MIS) to successful running of business in today's contemporary market

8 marks

Question Four (4)

- a) Why data security is important in business environment? 3 marks
- b) Mr. Adeola sent an unprotected document containing financial transaction of the company to the Chief Executive Officer staying outside the country for his perusal. As computer expert, you are asked to educate Mr. Adeola on how to protect the document to be sent over the Internet. 7 marks
- c) State the two types of storage devices and explain each briefly. 5 marks

Question Five (5)

- a) Explain how to create chart in excel 2 marks
- b) List and explain five different types of charts available on excel 8 marks
- c) Explain how a chart can be modified 5 marks