



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**Plot 91, Cadastral Zone, Nnamdi Azikwe Express Way, Jabi Abuja**  
**FACULTY OF SOCIAL SCIENCES**  
**DEPARTMENT OF PEACE AND CONFLICT RESOLUTION**  
**2024 1 EXAMINATION**

**COURSE CODE: PCR 714**

**COURSE TITLE: INTRODUCTION TO CONFLICT RESOLUTION PROCESSES II**

**CREDIT UNIT: 3**

**TIME ALLOWED: 3 HOURS**

**INSTRUCTIONS: ANSWER ANY FOUR QUESTIONS**

1. (a) In what three ways is conflict experienced? (3 marks)  
(b) What are the four levels of conflict as mentioned by Duffy Robbins? (14.5 marks)
2. (a) What do you understand by conflict escalation? (10 marks)  
(b) Why is escalation of conflict dangerous? (7.5 marks)
3. How does social psychology describe the nature of international conflict? (17.5 marks)
4. What are the factors that affect processes of attitude change and persuasion in resolution of conflict? (17.5 marks)
5. (a) In mental and emotional preparedness, what are the five important things to know when disaster occurs? (12.5 marks)  
(b) List the natural reactions to traumatic events (5 marks)
6. Use the Pokot and Maasai examples to explain African peace building culture. (17.5 marks)