



**NATIONAL OPEN UNIVERSITY OF NIGERIA,
UNIVERSITY VILLAGE, PLOT 91 CADASTRAL ZONE NNAMDI AZIKIWE
EXPRESSWAY JABI, ABUJA NIGERIA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF PUBLIC ADMINISTRATION
2024 1 EXAMINATION**

COURSE CODE: PAD 771

COURSE TITLE: PUBLIC PERSONNEL MANAGEMENT

CREDIT UNITS: 2

TIME ALLOWED: 2hrs

INSTRUCTIONS:

- 1. Attempt three (3) questions in All, Question one (1) and any other two (2)**
- 2. Question number 1 is compulsory and carries 30 marks, while the other questions carry 20 marks each**
- 3. Present all your points in coherent and orderly manner**

Q1a Define Selection as it relate to Personnel Administration (5 Marks)

Q1b Discuss in detail, Placement of Personnel in an Organization (15 Marks)

Q1c Explain the concept of Recruitment in Personnel Administration (10 Marks)

Q2a What is motivation in the field of Personnel Management?(10 Marks)

Q2b Discuss the Human Relations Theory of Motivation (10 Marks)

Q3a Industrial relations is often used to describe the relations of labour and management: Discuss (10 Marks)

Q3b Discuss the reasons for Government Intervention in Labour matters (10 Marks)

Q4a Discuss the voluntary (Internal) mechanism as a method of Grievance Settlement in organisations (10 Marks)

Q4b Mention and Explain the Mechanisms for Achieving Industrial Democracy (10 Marks)