



**NATIONAL OPEN UNIVERSITY OF NIGERIA,  
UNIVERSITY VILLAGE, PLOT 91 CADASTRAL ZONE NNAMDI AZIKIWE  
EXPRESSWAY JABI, ABUJA NIGERIA  
FACULTY OF MANAGEMENT SCIENCES  
DEPARTMENT OF PUBLIC ADMINISTRATION**

**2024 1 EXAMINATION**

**COURSE CODE: MPA843**

**COURSE TITLE: E-Governance in the Public Sector**

**CREDIT UNITS: 3**

**TIME ALLOWED: 3Hrs**

**INSTRUCTIONS:**

- 1. Attempt four (4) questions in All, Question one (1) and any other three (3)**
- 2. Question number 1 is compulsory and carries 25 marks, while the other questions carry 15 marks each**
- 3. Present all your points in coherent and orderly manner**

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Q1a Describe the evolution of ICT (10 marks)

Q1b List and explain any five (5) ICT and its uses (10 Marks)

Q1c Describe the application of ICT in Cyberspace (5 Marks).

Q2a Define Information and communication technology (ICT) (5 Marks)

Q2b Outline any three (3) Objective of ICT (10 Marks)

Q3a Discuss the roles of ICTs in E-Government implementation (10 Marks)

Q3b Discuss any 5 (five) factors that necessitates the adoption of ICT in government (5 marks)

Q4 Discuss ICT and policy making (15 Marks)

Q5 Discuss any five (5) objective of technology-enabled information dissemination, consultation and participation (15 Marks)