



**NATIONAL OPEN UNIVERSITY OF NIGERIA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF BUSINESS ADMINISTRATION
2024 1 EXAMINATION**

COURSE CODE: MBA831

COURSE TITLE: ORGANISATIONAL BEHAVIOUR

CREDIT UNIT: 3

INSTRUCTIONS: 1. Indicate your Matriculation Number Clearly
2. Attempt question one (1) and any other three (3) questions
3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15marks each.
4. Present all your points in a coherent and orderly manner.

TIME: 2hrs 30mins

- 1a. Identify the various approaches to organization study and briefly explain two of them.
- 1b. Explain the Neo-classical Theory of Organization.
- 1c. Discuss the System View of Organization Theory. 25 marks
- 2a. What is motivation
- 2b. What are the factors involved in motivating employees for higher productivity? 15 marks
- 3a. Define Job Enrichment and List the three key elements of behaviour or learning domain that Job enrichment involves?
- 3b The issue of job design can be tackled from the following perspectives; Discuss? 15 marks
- 4a. State the principles of human relations.
- 4b. Enumerate the importance of people in an organization. 15 marks
- 5a. Identify and discuss some positive steps to be taken to re-orientate Nigerian workers
- 5b. Identify and briefly discuss the factors that affect the average attitudes of Nigerians to work.

15 marks