



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF BUSINESS ADMINISTRATION
2024 1 EXAMINATION

COURSE CODE: MBA823

COURSE TITLE: ORGANISATIONAL DESIGN

CREDIT UNIT(S): 3 Credit Units

INSTRUCTIONS: 1. Indicate your Matriculation Number clearly

2. Answer question one (1) 25Marks and any other three questions 15marks each

TIME ALLOWED: 2 1/2 Hours

1. Explain the concept of divisional structure and five (5) advantages derivable from adopting this type of organizational structure. **25mks**

2a. What are virtual organizations?

b. List and explain five (5) features of virtual organizations. **15mks**

3. What are informal organizations?

b. Discuss five (5) features of informal organisations: **15mks**

4. Discuss the process of action research as one of the approaches to managing change in organizations. **15mks**

5a. Explain three main components of organizational structure.

b. Discuss five (5) common features of formal and informal organizational structures. **15mks**