


NATIONAL OPEN UNIVERSITY OF NIGERIA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF BUSINESS ADMINISTRATION
2024 1 EXAMINATION

Course Code: MBA814

Course Title: Introduction to Management

Credit Unit 3 Credits

Instruction: 1. Indicate your Matriculation Number Clearly

2. Attempt Question 1 and any other three (3) questions

3. Question 1 is compulsory and carries 25 marks while the other 3 questions carry 15 marks each.

4. Present your points in coherent and orderly manner.

Time Allowed: 2 Hours 30Mins

Question One

- a. Outline and discuss the outward signs which indicate that controls are inadequate and ineffective in an organization. 15 Marks
- b. Managers take into careful consideration the external environmental factors which he has little or no control on. Discuss those factors that managers has no control on. 10 Marks

Question Two

- a. Define Line Relationship and state four of its advantages to an organization 10 Marks
- b. Outline four ways of minimizing the conflicts between the line manager and staff managers. (5 marks)

Question Three

- a. Management is importance because there are core values associated with it. State Reasons why management is important 10 Marks
- b. What is Centralization of Authority 5 Marks

Question Four

- a. Outline necessary conditions for appropriate span of control. 10 Marks
- b. Outline two advantages associated with departmentation by enterprise function 5 Marks

Question Five

- a. Distinguish between Departmentation by Enterprise Function and Departmentation by Geographic Area. 10 Marks
- b. Define Delegation of authority 5 Marks