



NATIONAL OPEN UNIVERSITY OF NIGERIA
Faculty of Education
Department of Library and Information Science
2024 1 EXAMINATION

LIS 404 – WEB TECHNOLOGIES

Time Allowed: 2 Hours, 15 Minutes

Instruction: Please carefully read and take note of the instruction below:

Answer **THREE** Questions in all. Question **ONE** is **COMPULSORY**.

1. (a). Write an essay on “Social media and libraries” (10 marks).
(b). Write an essay to support or disagree with the introduction of social media in offering library services. (10 marks).
(c). Write an essay on why the library should engage users through social media. (10 marks).
2. Identify and discuss FIVE (5) benefits of social media in libraries. (20 marks).
3. What are the challenges (mention FIVE) affecting the introduction of social media in libraries? (20 marks).
4. Discuss any FIVE (5) recommendations on how to address the challenges affecting the use of social media in libraries? (20 marks).
5. Technophobia is one of the major challenges affecting the use of social media in libraries. How can the library ameliorate this, with special reference to the digital immigrants? (20 marks).