



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**Department of Library and Information Science**  
**2024 1 EXAMINATION**

Second Semester Examination, 2023  
Information-Seeking Behaviour (LIS 403)

**Time Allowed:** 3 Hours

**Instruction:** Please carefully read and take note of the instruction below:

Answer **Four** Questions. Question **One** is **COMPULSORY**. All questions carry equal marks except Question **ONE**.

1. a. Define the term Information-Seeking Behaviour  
b. Explain briefly the following types of Information Need:
  - i. Verification Information Need
  - ii. Conscious Topical Information Need
  - iii. Muddled Topical Information Need
- c. Write short note on the following format of Information:
  - i. Website
  - ii. Government Publication
  - iii. Grey Literature
  - iv. Books
  - v. Periodicals

**25 Marks**
2. a. List **THREE** functions of information retrieval system **3 Marks**  
b. Explain the **FOUR** methods of information retrieval in libraries **12 Marks**
3. a. What is Information Retrieval? **3 Marks**  
b. Discuss the **THREE** strategies required to improve library user studies **12 Marks**
4. a. Highlight **FIVE** importance of information in organisations **5 Marks**  
b. Explain the **FIVE** characteristics of Organisation **10 Marks**
5. Explain the Leckie et al General Model of Information Behaviour **15 Marks**
6. Write short note on the following techniques of User studies:
  - i. Internet browsing records
  - ii. Observation
  - iii. Computer feedback

**15 Marks**