



NATIONAL OPEN UNIVERSITY OF NIGERIA

*University Village Nnamdi Azikwe Expressway Plot 91 Cadastral Zone, Jabi Abuja.
Department of Agricultural Economics and Extension, Faculty of Agricultural Sciences.*

2024 1 EXAMINATION

Course Code: HCM 340

Course Title: Hospitality Laws and Travels

Credit Unit: 2 Units

Total Score: 70 marks

Time Allowed: 2hrs

INSTRUCTIONS: Answer compulsory question 1 (30 marks) and any other 2 questions (20marks each)

- 1a. Explain the term health and safety law. (4marks)
- 1b. Enumerate any 5 duties of an employer. (10marks)
- 1c. State five reasons why people travels. (10marks)
- 1d. Write short note on the following:
 - (i). Duty of care (ii). Law suit (6marks)
- 2a. Differentiate between standard of care and reasonable care. (6marks)
- 2b. What is the Warsaw convention? (4marks)
- 2c. Explain the two main types of contracts applicable to the hospitality industry. (10 marks)
- 3a. State instruction that may be given to workers in work place (6marks)
- 3b. What is product? (4marks)
- 3c. Identify the signs and symptoms of musculo-skeletal injuries (10 marks)
- 4a. What are the factors that ensure effective communication? (7marks)
- 4b. Explain the concepts work-recovery cycle (3marks)
- 4c. Discuss on the followings:
 - i. Tax variability (5 marks)
 - ii. Work rate (5 marks)