

**SCHOOL OF SCIENCE AND TECHNOLOGY  
OCTOBER 2023 EXAMINATION**

**FACULTY OF SCIENCES  
DEPARTMENT OF COMPUTER SCIENCE  
2024 1 EXAMINATION**

**Course Code:** CIT 415

**Course Title:** Introduction to E-Commerce

**Credit:** 3 units

**Time allowed:** 3 Hours

**Instruction:** Answer Questions ONE (1) and any other THREE (3) Questions

**QUESTION ONE (1)**

- 1a. (i) What are the three (3) Disadvantages of E-commerce? **[6 Marks]**  
(ii) Explain the e-commerce challenges faced by e-commerce and e-business **[7 Marks]**
- 1b. (i) Discuss the different Electronic Payment Methods **[6 Marks]**  
(ii) Briefly explain the following concepts **[6 Marks]**

**[Total Marks = 25 Marks]**

**QUESTION TWO (2)**

2. Distinguished between Shopping security and solitary hub for data management

**[Total Marks = 15 Marks]**

**QUESTION THREE (3)**

3. Discuss the main requirements for developing a good e-commerce catalogue

**Total = 15 Marks**

**Total Marks = 15 Marks**

**QUESTIONS FOUR (4)**

4. Explain Different Order Statuses in Ecommerce

**Total Marks = 15 Marks**

**QUESTION FIVE (5)**

- 5a. Explain the operations of Browser fingerprinting as a Techniques for Tracking Customer Information **[9 Marks]**

- 5b. Describe the operation of Manual Credit Card Processing

**[6 Marks]**

**Total Marks = 15 Marks**

**QUESTION SIX (6)**

- 6a. Exemplify on Security protocol in Internet

**[9 marks]**

- 6b. Highlight Major Features of Successful E-Commerce

**[6 marks]**

**Total Marks = 15 Marks**