



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja
FACULTY OF MANAGEMENT SCIENCES
2024 1 EXAMINATION

Course Code: BUS 317

Course Title: Production and Operations Mgt.

Semester: First Semester

Time Allowed: 2½ hours

Credit Unit: 3

Instruction: Attempt question ONE 25Marks and any three questions 15Marks of your choice

QUESTION ONE

- Define Production according to Pitfield (1984) and Needle (1999).
- Discuss the important roles played by Production in every organisation.
- Before the Production takes place, what resources will be available?

25 Marks

QUESTION TWO

- How can "Scheduling" be best described according to the study module? 5marks
- Name and explain an optimal solution to the problems of production planning and scheduling. 10marks

QUESTION THREE

- Compare and Contrast between Forecasting Demand and Capacity Planning? 5marks
- What is the causal factor that determines the choice of location? 10marks

QUESTION FOUR

- Describe the term Method Study. 5marks
- As noted in the study's module, identify the procedures of the Method Study.

10marks

QUESTION FIVE

- Compute the steps used in work measurement. 5marks
- Attitude to work study, state the human problems associated with work-study. Discuss.

10marks

QUESTION SIX

Explain the following from the perspectives of Production and Operations Management.
5marks each

- Purchasing and Marketing
- Production Policy
- Production to Order