



NATIONAL OPEN UNIVERSITY OF NIGERIA  
UNIVERSITY VILLAGE, PLOT 91, CADASTRAL ZONE, NNAMDI AZIKWE EXPRESS WAY, JABI,  
ABUJA

FACULTY OF HEALTH SCIENCES  
DEPARTMENT OF PUBLIC HEALTH  
2023\_2 EXAMINATIONS\_\_

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**Course Title:** Health Management I &II  
**Couse Code:** PHS 308  
**Credit Units:** 3 Units  
**Total Score:** 70 Marks  
**Time Allowed:** 2hrs  
**Instructions:** Answer all questions

- 1a. Tabulate 5 function-based differences between Management and Administration (10 Marks)
- 1b. List any 5 characteristics of planning (5 Marks)
- 1c. Define the health system according to Adundu (3 Marks)
  
- 2a. Planning is a detailed programme regarding future courses of action.
- 2b. Define Planning (2 Marks)
- 2c. Enumerate 4 advantages and 4 disadvantages of planning (8 Marks)
- 2d. Briefly explain the subsystems that exist within the health system (9 Marks)
  
- 3a. With the aid of a diagram, illustrate the planning cycle (7 Marks)
- 3b. Describe Affinity Diagrams and list their 3 characteristics (4 Marks)
- 3c. Briefly describe the balanced scorecard approach to strategic planning, listing how it suggests that organizations be viewed. (5 Marks)
  
- 4a. Describe the key factors that influence the success of health policies (10 Marks)
- 4b. List the 4 main steps in the public policy process (4 Marks)
- 4c. List any 3 objectives of Management (3 Marks)