



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi – Abuja**  
**FACULTY OF MANAGEMENT SCIENCES**  
**DEPARTMENT OF PUBLIC ADMINISTRATION**  
**2023\_2 EXAMINATIONS\_**

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**COURSE CODE: PAD 843**

**COURSE TITLE: E-Governance in Public Sector**

**CREDIT UNITS: 2**

**INSTRUCTION: 1. Indicate your Matriculation Number clearly**

**2. Attempt question one (1) and any other two (2) questions – three questions in all**

**3. Question one (1) is compulsory and carries 30marks, while the other questions carry 20marks each.**

**4. Present all your points in coherent and orderly Manner**

**TIME ALLOWED: 2 Hours**

Q1a. E-Governance in Public Sector has always been dependent upon technology. Discuss (20 Marks)

Q1b. Briefly explain the principles of E-governance and its Objectives (10 Marks)

Q2a. List and explain Service Delivery in e-governance (10 Marks)

Q2b. Mention and explain the Domains of e-governance (10 Marks)

Q3a. What is e-government? (10 Marks)

Q3b. Identify Ten (10) main objectives of e-government (10 Marks)

Q4a. What is Information and Communication Technology (ICT) (5 Marks)

Q4b. Discuss the Roles of ICTs in E-Government (15 Marks)