



**NATIONAL OPEN UNIVERSITY OF NIGERIA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF PUBLIC ADMINISTRATION
2023_2 EXAMINATIONS_**

COURSE CODE :MPA 855

COURSE TITLE: Performance Measurement and Management

CREDIT UNIT : 2CREDITS

INSTRUCTION : 1. Indicate your Matriculation Number clearly.

2. Attempt question one(1) and any other two(2) questions.

Three questions in all.

3. Question one (1) is compulsory and carries 30marks, while the other questions carry 20marks each

4. Present your points in coherent and orderly manner.

TIME ALLOWED : 2HRS

Question One: Highlight the various theories of performance measurement and explain any one of them. (30Marks)

Question Two: Discuss the different concerns of performance measurement (20Marks)

Question Three: Define the term performance appraisal (5Marks), and explain the reason for performance appraisal (15marks) =20Marks.

Question Four: Explain who should conduct appraisals. (20Marks)