



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi – Abuja  
**FACULTY OF MANAGEMENT SCIENCES**  
**DEPARTMENT OF PUBLIC ADMINISTRATION**  
**2023\_2 EXAMINATIONS\_**

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**COURSE CODE: MPA 843**

**COURSE TITLE: E-Governance in Public Sector**

**CREDIT UNITS: 2**

**INSTRUCTION:** 1. Indicate your Matriculation Number clearly  
2. Attempt question one (1) and any other two (2) questions – three questions in all  
3. Question one (1) is compulsory and carries 30marks, while the other questions carry 20marks each.  
4. Present all your points in coherent and orderly Manner

**TIME ALLOWED: 2 Hours**

- Q1a. Briefly explain five (5) main benefits of e-governance to a developing economy. (5 Marks)
- Q1b. Discuss the roles of ICTs in E-Government (10 Marks)
- Q1c. Explain Reasons why government uses ICT in its Operations (15 Marks)
- Q2a. What is E-participation? (10 Marks)
- Q2b. Explain some the objectives of e-participation (10 Marks).
- Q3a. Discuss the three (3) levels of participation that can be used to characterize e-democracy initiatives. (10 Marks)
- Q3b. Itemize the E-participation outcomes (10 Marks)
- Q4. Discuss the Challenges to e-government in Africa (20 Marks)