COURSE CODE: MPA 843
COURSE TITLE: E-Governance in Public Sector
CREDIT UNITS: 2
INSTRUCTION: 1. Indicate your Matriculation Number clearly
2. Attempt question one (1) and any other two (2) questions – three questions in all
3. Question one (1) is compulsory and carries 30marks, while the other questions carry 20marks each.
4. Present all your points in coherent and orderly Manner
TIME ALLOWED: 2 Hours

Q1a. Briefly explain five (5) main benefits of e-governance to a developing economy. (5 Marks)
Q1b. Discuss the roles of ICTs in E-Government (10 Marks)
Q1c. Explain Reasons why government uses ICT in its Operations (15 Marks)

Q2a. What is E-participation? (10 Marks)

Q2b. Explain some the objectives of e-participation (10 Marks).

Q3a. Discuss the three (3) levels of participation that can be used to characterize e-democracy initiatives. (10 Marks)
Q3b. Itemize the E-participation outcomes (10 Marks)

Q4.   Discuss the Challenges to e-government in Africa (20 Marks)