



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
2023 2 EXAMINATIONS

Course Code: BUS831

Course Title: **ORGANISATIONAL THEORY AND BEHAVIOUR**

Credit Unit: 2

Instructions: 1. Indicate your Matriculation Number clearly

2. Attempt Question 1 and any other two (2) questions

3. Question 1 is compulsory and carries 30 marks while the other 2 questions carry 20marks each

4. Present all your points in coherent and orderly manner. Time Allowed: 2 Hours

- 1a. Fredrick Winslow Taylor is the father of scientific management. Discuss **(10marks)**
- 1b. Elton Mayo is known for his Hawthorne experiment- Explain? **(10marks)**
- 1c. Explain the underlying assumptions of the systems theory of organization **(10marks)**

- 2a. Expound the concept of **Personality** and its determinants **(10marks)**
- 2b. Explain the frameworks used in identifying and classifying personality traits **(10marks)**

- 3a. Define perception and the factors that influences perception **(10marks)**
- 3b. Explain the meaning and sources of job satisfaction **(10marks)**

- 4a. Douglas McGregor propounded the X and Y theory. Discuss **(10marks)**
- 4b. Identify and explain the stages of group development **(10marks)**

GOODLUCK