

**NATIONAL OPEN UNIVERSITY**  
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja  
**FACULTY OF MANAGEMENT SCIENCES**  
**2023\_1 POP EXAMINATION.**

**Course Code: BUS 720**

**Course Title: HUMAN RESOURCES MANAGEMENT**

**Credit Unit: 2**

**Instructions: 1. Indicate your Matriculation Number clearly**

**2. Attempt Question 1 and any other two (2) questions**

**3. Question 1 is compulsory and carries 30 marks while the other 2 questions carry 20 marks each**

**4. Present all your points in coherent and orderly manner**

**Time Allowed: 2 Hours**

**EXAMINATION QUESTIONS**

1. (a) Elaborate on various process of Settlements of Bargaining Impasses. (10 Marks)
- (b) Explain any Five (5) implications for Management Practices of Motivation. (10 Marks)
- (c) Kindly, discuss the Five (5) Methods of Appraisal with examples. (10 marks)
2. (a) Explain any Two (2) simple Tools or Techniques used by Manager for Projecting Personnel Needs. (10 Marks)
- (b) Explain the Two (2) major ways of Perceiving Work Organisation. (10 Marks)
3. (a) Elaborate on any of the Two (2) major Elements in the Expectancy Theory. (10 Marks)
- (b) Discuss most common Methods of Monitoring the Markets on Pay System. (10 Marks)
4. (a) Describe the Two (2) most common types of Performance Measurement. (10 Marks)
- (b) Mentions the Benefits of Peer Review. (10 Marks)