



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja
FACULTY OF MANAGEMENT SCIENCES
2023 2 EXAMINATIONS

COURSE CODE: BUS 322

COURSE TITLE: ORGANIZATIONAL BEHAVIOUR

CREDIT UNIT: 3

INSTRUCTION: 1. Indicate your Matriculation Number clearly
2. Attempt question one (1) and any other three (3) questions; four questions in all
3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.
4. Present all your points in a coherent and orderly Manner

TIME ALLOWED: 2½ Hours

- 1a. Mention and explain management functions (10marks)
- 1b. Explain the concept 'Administration' (5marks)
- 1c. Define organizational behavior as a field of study (5marks)
- 1d. Explain cultural influence to behavior (5marks)

- 2a. Define and explain the various types and characteristics of organizations (10marks)
- 2b. The principles of organization as formulated by Henri Fayol, mention and explain any five of them. (5marks)

- 3a. Frederick Taylor is referred to as the father of scientific management movement Discuss (10marks).
- 3b. The acronym: "POSDCORBE" stands for ----- ? (5marks)

- 4a. Discuss the nature of Roles and Role Conflict? (10marks)
- 4b. Mention the types of conflict (5marks)

- 5a. Explain the concept of Change and the External/Internal causes of change (10marks)
- 5b. Mention Five Bases of Power (5marks)

GOODLUCK