



NATIONAL OPEN UNIVERSITY OF NIGERIA
PLOT 91, CADASTRAL ZONE, NNAMDI AZIKIWE EXPRESS WAY, JABI-ABUJA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF PUBLIC ADMINISTRATION
2023_1 POP EXAMINATION

COURSE CODE: PAD 411

CREDIT UNITS: 3

COURSE TITLE: Health Administration in Nigeria

INSTRUCTION: 1. Indicate your Matriculation Number clearly

2. Attempt question one (1) and any other three (3) questions – four questions in all

3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.

4. Present all your points in coherent and orderly Manner

TIME ALLOWED: 2½ Hrs

Q1a. Define hospital (5 Marks)

Q1b. State and explain the classification of hospital according to ownership/control (10 Marks)

Q1c. Make a clear distinction between a Hospital and an Industrial Organisation (10 Marks)

Q2. There are a number of reasons for performance appraisal of employees such as counselling, promotion, training or a combination of them. While doing the performance appraisal, the appraiser should address the question in respect of the five Ws, identify and discuss (15 Marks)

Q3a. Explain why it is necessary to change from personnel management to human resource management in hospitals (5 Marks)

Q3b. There are several components of human resource management such as human resource organisation, human resource planning, human resource relationship, and human resource utilization in hospitals. Discuss (10 Marks)

Q4a. Identify the five key ingredients which the hospital administrators need to inculcate in their employees (5marks)

Q4b. Identify and discuss the types of motivation in hospital administration (5marks)

Q5. List and discuss McGregor's characteristics of effective teams in the hospital (15mark)