



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91 Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi, Abuja
Department of Library and Information Science
2023_1 POP EXAMINATION..

COURSE CODE: LIS 406
COURSE TITLE: KNOWLEDGE MANAGEMENT
CREDIT UNIT: 2
TIME ALLOWED: **2 HOURS 15 MINUTES**
INSTRUCTION: **ANSWER QUESTION ONE AND ANY OTHER TWO**

QUESTION 1

- a. Give a brief discuss of the concept of knowledge management (10 marks)
- b. The scope of knowledge management is diverse, mention five (5) of them. (5 marks)
- c. As a library and information student, explain what you understand by models of knowledge management (10 marks).
- d. List five (5) models of knowledge management. (5 marks)

Total = 30 marks

QUESTION 2

- a. Explain the following concepts where the topology of knowledge management metamorphosed from:-
 - i. Data (5marks)
 - ii. Information (5 marks)
 - iii. Knowledge (5 marks)
 - iv. Wisdom (5 marks)

Total = 20 marks

QUESTION 3

- a. Knowledge management components are of great importance in the present information and knowledge economy. Discuss the four (4) key components required in the sustainability of the organizational growth. (20 marks).

QUESTION 4

- a. Knowledge sharing brings creativity among colleagues. Explain the concept of knowledge sharing (5 marks). State five objectives. (10 marks).
- b. List five (5) tools of knowledge sharing used by organizations. (5 marks)

Total = 20 marks

QUESTION 5

- a. Explain the following types of knowledge management systems in libraries:
 - i. Enterprise – wide knowledge management systems (5 marks)
 - ii. Knowledge work systems (5 marks)
 - iii. Intelligent techniques (5 marks)
- b. List out the best practices that library and information centers or organizations can follow in knowledge management that would enhance productivity (5 marks).

Total = 20 marks