



**NATIONAL OPEN UNIVERSITY OF NIGERIA**

91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja

**FACULTY OF MANAGEMENT SCIENCES**

**2023\_1 POP EXAMINATION.**

**Course Code: BUS 720**

**Course Title: HUMAN RESOURCES MANAGEMENT**

**Credit Unit: 2**

**Instructions: 1. Indicate your Matriculation Number clearly**

**2. Attempt Question 1 and any other two (2) questions**

**3. Question 1 is compulsory and carries 30 marks while the other 2 questions carry 20 marks each**

**4. Present all your points in coherent and orderly manner**

**Time Allowed: 2 Hours**

**EXAMINATION QUESTIONS**

1. (a) Elaborate on various process of Settlements of Bargaining Impasses. (10 Marks)  
(b) Explain any Five (5) implications for Management Practices of Motivation. (10 Marks)  
(c) Kindly, discuss the Five (5) Methods of Appraisal with examples. (10 marks)
2. (a) Explain any Two (2) simple Tools or Techniques used by Manager for Projecting Personnel Needs. (10 Marks)  
(b) Explain the Two (2) major ways of Perceiving Work Organisation. (10 Marks)
3. (a) Elaborate on any of the Two (2) major Elements in the Expectancy Theory. (10 Marks)  
(b) Discuss most common Methods of Monitoring the Markets on Pay System. (10 Marks)
4. (a) Describe the Two (2) most common types of Performance Measurement. (10 Marks)  
(b) Mentions the Benefits of Peer Review. (10 Marks)