



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
NATIONAL OPEN UNIVERSITY OF NIGERIA

FACULTY OF MANAGEMENT SCIENCES

2023_1 POP EXAMINATION

COURSE CODE: BUS 424

COURSE TITLE: ORGANISATIONAL THEORY

CREDIT UNIT: 3

INSTRUCTIONS: 1: Indicate your Matriculation Number Clearly

2. Attempt Question Number one (1) and any other 3.

**3. Question number 1 carries 25 marks, while
the other 3 questions carry 15 marks each**

3. Present all your points in a coherent and orderly manner

TIME ALLOWED 2 Hours

- 1a. Discuss the strengths and weaknesses of systems theory. (10 Marks)
- b. Identify the different types of organization by theorists like Talcott Parsons, Blau and Scott, Katz and Kahn and J.D. Thompson. (10 Marks)
- c. Explain five major characteristics of organisations? (5 Marks)
- 2a. In your own perspective, is there any disparity between Management theory and Organisational theory? (8 Marks)
- b. How important is theory in the analysis of organisations? (7 Marks)
- 3a. Briefly discuss the evolution of organization and management theories. (8 Marks)
- b. Identify the major modifications to bureaucracy. (7 Marks)
4. Bureaucracy is said to contribute to organisational efficiency at the same time there are dysfunctional consequences. Do you agree with this statement? Explain (15 Marks)
5. Explain Henri Fayol and Urwick contribution (respectively) towards the study of management and organization (15 Marks)