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NATIONAL OPEN UNIVERSITY OF NIGERIA

Plot 91, Cadastral Zone, NnamdiAzikiwe Express Way, Jabi - Abuja FACULTY OF MANAGEMENT SCIENCES 2022 2 EXAMINATION

COURSE CODE: MKT837

COURSE TITLE: MARKETING RESEARCH

CREDIT UNIT: 3

INSTRUCTION: 1. Indicate your Matriculation Number clearly

- 2. Attempt question one (1) and any other three (3) questions; four questions in all
- 3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.
- 4. Present all your points in a coherent and orderly Manner

TIME ALLOWED: 2½ Hours

- 1. Briefly define these terminologies (a) Personal interview (b) Primary or field research (c) Problem definition (25MARKS)
- 2. Briefly discuss the objectives of marketing research objectives. (15MARKS)
- 3. Define marketing research and state its purpose in the research world. (15MARKS)
- 4. Briefly explain the following research terminologies (a) Marketing research proposal (b) Decision making process (c) Value system. (15MARKS)
- 5. Define the following terms (a) Corporate planning (b) SWOT (c) Management. (15MARKS)