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NATIONAL OPEN UNIVERSITY OF NIGERIA

91, Cadastral Zone, NnamdiAzikiwe Express Way, Jabi-Abuja

FACULTY OF MANAGEMENT SCIENCES 2022_2 EXAMINATION

Course Code: ENT 403 Time Allowed: 2 Hours

Course Title: PROJECT MANAGEMENT

Credit Unit: 2

Instructions: 1. Indicate your Matriculation Number clearly

2. Attempt Question 1 and any other two (2) questions

3. Question 1 is compulsory and carries 30 marks while the other 2 questions

carry 20 marks each

4. Present all your points in coherent and orderly manner

Question 1

1a. What do you understand by the concept a strategic plan? [7 1/2 marks]

1b. Describe three crucial components of a strategic plan. [15 marks]

1c. Explain what you understand by operational plan [7 1/2 marks]

Question 2

- 2a. Identify and explain ten principles of interpersonal relations [10marks]
- 2 b. Differentiate between monitoring and evaluation [10marks]

Question 3

3a. It is imperative that projects managed by project managers meet their objectives. In fulfilling this mandate certain objectives must be met. Discuss three of these objectives of project management. [10 Marks]

3 b. Team-based structures are employee teams designed and structured for groups. The groups are then given authority and discretion over matters such as process improvement, service development, quality management or even new product development. List and discuss three of these team based structures. [10marks]

Question 4

Outline and discuss mode of communications within a project group

[20 marks]