



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
2022 _21 EXAMINATION

COURSE CODE: BUS 839

COURSE TITLE: MANAGEMENT THEORY

CREDIT UNIT: 2

- Instructions:
1. Indicate your Matriculation Number clearly
 2. Attempt Question 1 and any other two (2) questions
 3. Question 1 is compulsory and carries 30 marks while the other 2 question carry 20 marks each
 4. Present all your points in coherent and orderly manner.

TIME ALLOWED: 2 Hours

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| <ol style="list-style-type: none"> 1. a. Give a full account of Fayol's principles of management (10 marks) b. Identify the criticism of the scientific management theory (10 marks) c. Give the reasons why managers plan as indicated by William F. Glueck. (10 marks) | } 30
Marks |
| <ol style="list-style-type: none"> 2. a. What does "Skill" imply? Explain the types of skills identified by Robert L. Kats. (10 marks) b. Throw light on the obstacles to planning. (10 marks) | } 20
Marks |
| <ol style="list-style-type: none"> 3. a. Spell out the assumptions of theory Y. (10marks) b. The horizontal Dimension of jobs falls into three levels, state and describe such levels. (10 marks) | } 20
Marks |
| <ol style="list-style-type: none"> 4. Write short notes on the following: <ol style="list-style-type: none"> a. Decision Support System (5 marks) b. Knowledge Base (5 marks) c. First Line Managers (5 marks) d. Systems Theory of Management (5 marks) | } 20
Marks |