



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja  
**FACULTY OF MANAGEMENT SCIENCES**  
**2022\_2 EXAMINATION**

**COURSE CODE: BUS831**

**COURSE TITLE: Organizational Behaviour**

**CREDIT UNIT: 3**

**INSTRUCTION: 1. Indicate your Matriculation Number clearly**

- 2. Attempt question one (1) and any other three (3) questions; four questions in all**
- 3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.**
- 4. Present all your points in a coherent and orderly Manner**

**TIME ALLOWED: 2½ Hours**

***Question One***

a) screening, processing, interpretation and application of data towards decision-making

are also influenced by the perception of the individual involved? Justify Common Biases and Errors in Decision-Making. 15Marks

b) Explain the Effect of Job Satisfaction on Work Variables. 10Marks

***Question Two***

a) Abridge the interpretations of Emotion/Mood. 7Marks

b) Explain the Applications of Emotions and Moods in Organizational Behaviour.

8Marks

***Question Three***

a) Evaluate Self-Determination Theory and Equity Theory/Organization Justice. 7Marks

b) Present the five-stage group development model known to you. 8Marks

***Question Four***

Since Many organizational decisions are made by groups such as boards, committees, teams, among others. Give the reward of their decisions to organization development.

15Marks

***Question Five***

a) Write brief note on any four (4) among the following. 2 Marks each

- Groupthink
- Symptoms of Groupthink
- How to Minimize Groupthink
- Group shift and
- Reasons for Group shift.

b) Discuss the Barriers to Effective Communication. 5Marks

***Question Six***

a) Explain the four common types of work teams. 7Marks

b) Summarize concept Power Tactics and Career Functions. 8Mark