



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja**  
**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**FACULTY OF MANAGEMENT SCIENCES**  
**2022\_2 EXAMINATION**

**COURSE CODE: BUS 815**

**COURSE TITLE: Management Information System**

**CREDIT UNIT: 2**

**INSTRUCTIONS:** 1. Indicate your Matriculation Number Clearly  
2. Attempt question Number one (1) and any other two (2).  
3. Question number 1 is compulsory and carries 30 marks, while the other 2 questions carry 20 marks each  
3. Present all your points in a coherent and orderly manner

**TIME ALLOWED 2 Hours**

**QUESTION1a.** Management Information System could be user independent and business dependent. Discuss. (10marks)

b. State which capabilities of a computer are used in MIS to create an impact. (10marks)

c. Why is MIS looked upon as a strategic need of management today? (10marks)

**QUESTION 2.** In today's competitive world, the shift of decision making is towards strategic management of the business. The ERP solution due to its scope and coverage and supported by a variety of tools, enables strategic management based on the strategic information for decision making .How true is this? Discuss. (20 marks)

**QUESTION3a.** If a person is indecisive.is it due to lack of information support or some human factors or both? Give reasons for your answer (10marks)

b. Briefly discuss organization and information. (10marks)

**QUESTION4a.** Explain the difference between data processing and information processing. (10marks)

b. List and explain the major characteristics of business decision making. (10marks)